Coastal BC Home Services Ltd.
admin@coastalhs.ca
(604) 312-1164
coastalhs.ca

General Info Sheet

Snow Clearing and De-icing Services:

Our snow clearing and de-icing services are carried out manually and with snow blowers. We service commercial properties, strata complexes and private residences primarily in White Rock and South Surrey, and also Surrey and Langley. Please ensure driveways, walkways, and service areas are accessible.

Priority Response System:

Priority levels determine the order of the initial snow clearing visit.

Priority Response System	
Level	Response
Priority (P1)	First available response
Standard (P2)	After P1 initial service

Visits:

Service will operate between 6:00 a.m. and 10:00 p.m. and may be affected by weather, municipal restrictions or events beyond our control.

Billing:

We prefer e-transfer to admin@coastalhs.ca. We also accept cash, cheque, and credit card.

Variable-Cost vs Fixed-Cost:

Some winters are worse than others, making budgeting difficult. To address this, our fixed-cost option includes unlimited clearing and de-icing for a fixed monthly cost, while our variable-cost option is billed per service based on snow accumulation at time of visit. The fixed-cost model offers predictable costs across the entire season, while variable costs mirror the winter conditions more closely.

Our Mission:

To improve lives through reliable snow clearing and ice management.

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Our Values:

- Professionalism – Our uniformed technicians undergo a thorough recruitment and training process.
- Integrity – We deal with you, the customer, ethically and honestly and uphold our promises.
- Value – We realize a fair and reasonable profit at a reasonable cost to you.
- Quality – Our cohesive team and skilled management ensure quality results time and time again.
- Community – Servicing public sidewalks enhances pedestrian safety in our community.

Inquiries:

Thank you for your interest in our services. Please email us your name, address, phone number, description of the areas to be serviced along with the preferred service priority level and agreement type. We look forward to hearing from you!

Best wishes,
Coastal BC Home Services Ltd.



Improving lives through reliable snow clearing and ice management.